Techo Tip #12

DATABASE UPDATES & CLEANUPS

At the end of accounting cycle and the end of pay processing, it is necessary to run various updates and cleanups. If users are logged in while these functions are running, you run the risk of the database changes failing. In the case of the *Customer Update* and *Carrier PayUpdate*, it is a difficult task to correct the system without a TRANSPAC Database backup.

The functions to do are listed below:

- *Closeoff Update* – this function is run via an overnight update (cron) on most systems.
- *Customer Update*
- *Customer Cleanup*
- *Pay Update*
- *End of Financial Year Update*

It is absolutely essential that these updates and cleanups are run **after** a TRANSPAC Database backup has been performed and all users must be **logged off** the system.

If a situation occurs where one of these updates fail, please **do not** restart the update. Instead, contact Software Integrators immediately, as restarting the update can cause even greater problems.